



Tel: 020 8979 7750 Fax: 020 8979 9960 technical@lintronics.co.uk	RMA NUMBER
---	-------------------

NO RMA NUMBER WILL BE ISSUED IF THIS FORM IS NOT COMPLETED CORRECTLY

CONTACT		TEL:	
COMPANY		FAX:	
E-MAIL			

PURCHASE DATE	INVOICE No.	PRODUCT	QTY	REPLACEMENT INVOICE
1			1	
FAULT			Serial No.	

PURCHASE DATE	INVOICE No.	PRODUCT	QTY	REPLACEMENT INVOICE
2				
FAULT			Serial No.	

PURCHASE DATE	INVOICE No.	PRODUCT	QTY	REPLACEMENT INVOICE
3				
FAULT			Serial No.	

PURCHASE DATE	INVOICE No.	PRODUCT	QTY	REPLACEMENT INVOICE
4				
FAULT			Serial No.	

RETURN PROCEDURE AND CONDITIONS

1. **No goods will be accepted without an issued RMA number**
2. An RMA number will not be issued where the form is incomplete.
I.e. **NO RELEVANT INVOICE NUMBER, MISSING SERIAL NUMBERS ETC.**
3. It is at Lintronics Limited discretion concerning the award of credits. Where practicable a replacement will be dispatched to the customer.
4. **Credits will only be issued for faulty goods if an advanced replacement is purchased within 30 days of original invoice date.**
5. It is the customers responsibility to ensure that all advance replacement invoice numbers are present on the completed RMA form, as Lintronics Limited may not backdate any credits after the RMA is processed.
6. A charge may be made against your account where goods are sufficiently tested with no fault found.
7. The customer is responsible for ensuring the goods received are complete, correct and undamaged (see Lintronics Limited Terms and Conditions of Supply) at the time of delivery or collection. No RMA will be issued to rectify these errors.
8. Lintronics Limited reserve the right to return RMA goods to the customer where;
 - i The goods are not relevant to the invoice number on the RMA form.
 - ii Serial numbers do not match the invoice number on the RMA form or Lintronics Limited warranty void label has been removed or tampered with.
 - iii The goods have not been sold by Lintronics Limited.
 - iv No RMA number has been issued by Lintronics Limited.
 - v Goods have been tampered with or defaced, this includes stickers on product and/or packaging.

Lintronics Limited will not accept goods for RMA where such goods have an independent manufacturers warranty.
All RMA numbers issued by Lintronics Limited are now valid for 14 working days only.

Goods to be returned **MUST** be sent by courier, **not normal post**, ensuring the RMA number is clearly visible on the package.
 Failure to do so will invalidate your warranty

ALL RETURNS TO BE DELIVERED TO LINTRONICS LIMITED, 53, TUDOR ROAD, HAMPTON, MIDDLESEX, TW12 2NG

If you agree to these Terms and Conditions, and have completed the form correctly, as is your obligation, please sign and date form

SIGNED.....

DATE.....